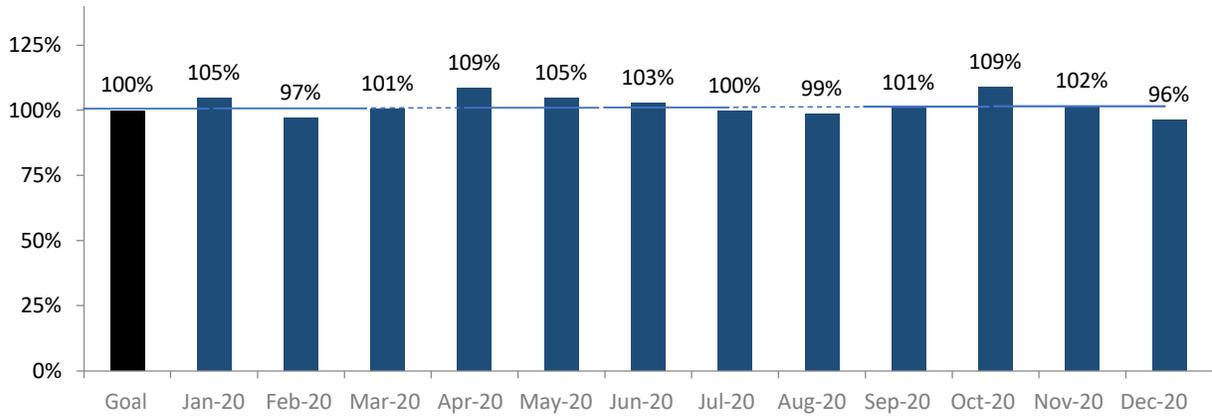
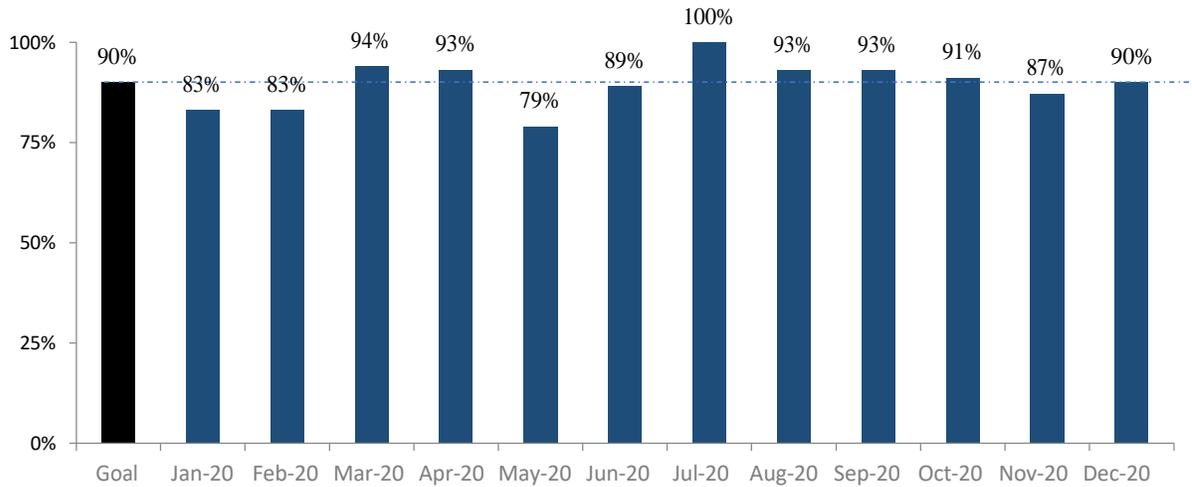


Maintain an annual caseload clearance rate of at least 100% (SBC-1)

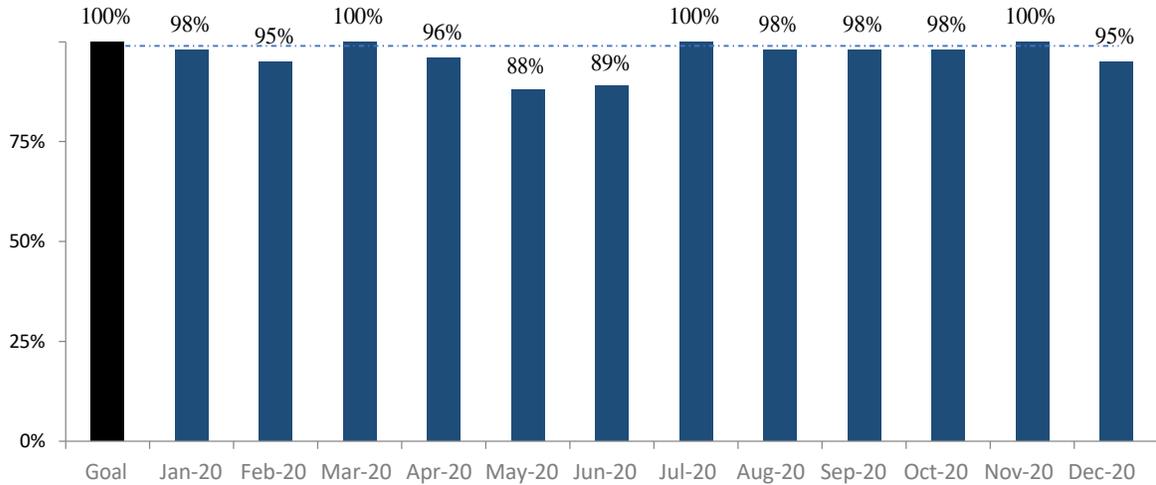


Note: This metric is a ratio of cases closed to cases opened and is calculated using a 12 month rolling average to smooth out month to month fluctuations.

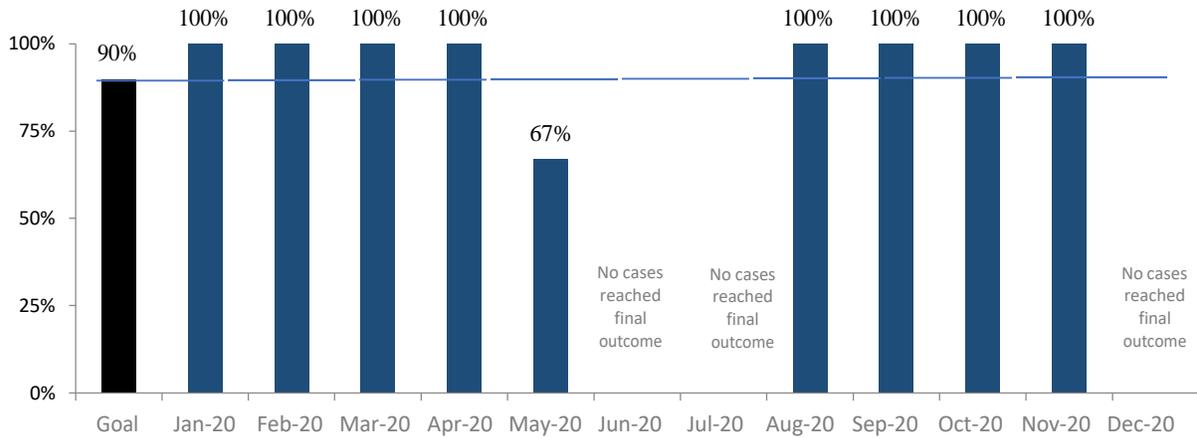
Hearing Department: 90% of cases to be processed within case type timeline (SBC-2A)



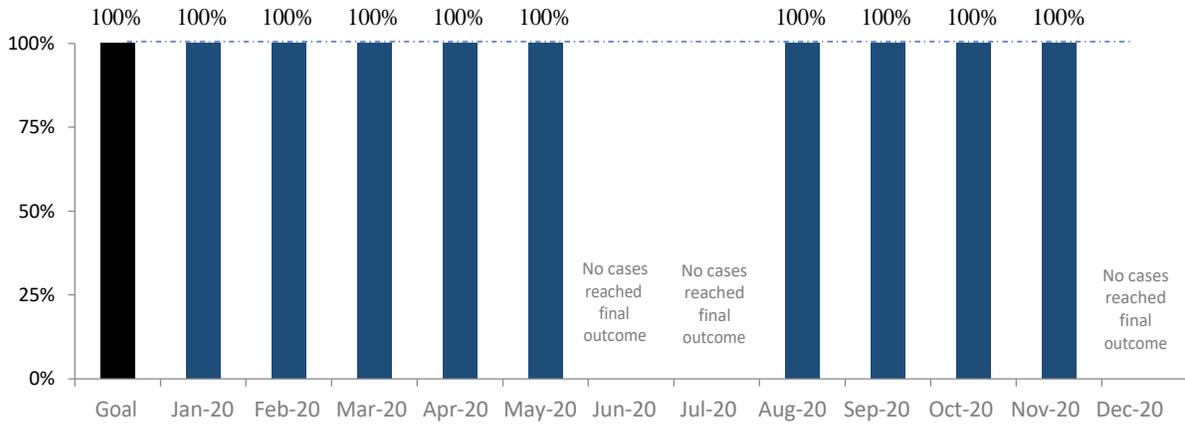
Hearing Department: 100% of cases to be processed within 150% of case type timeline (SBC-2B)



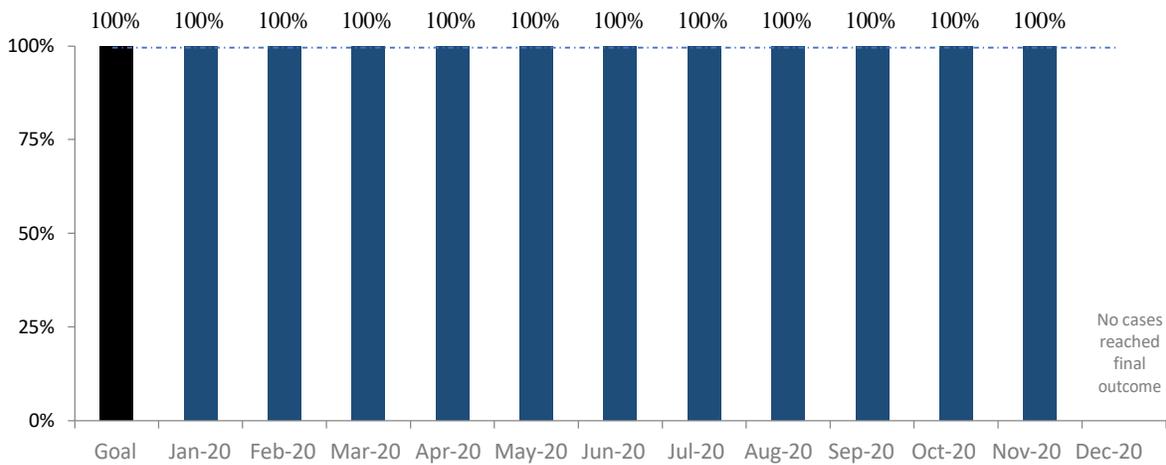
Review Department: 90% of cases to be processed within case type timeline (SBC-2C)



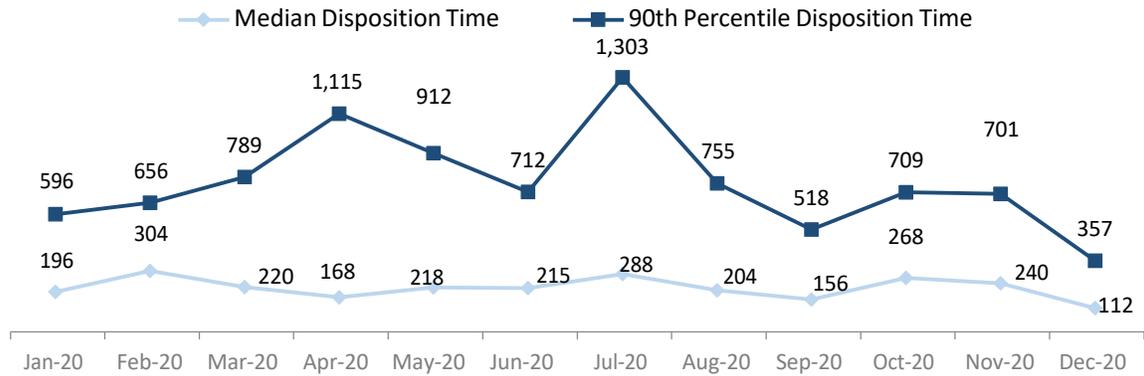
Review Department: 100% of cases to be processed within 150% of case type timeline (SBC-2D)



Effectuations: 100% of cases to be processed within timeline (SBC-2E)



Case disposition times (Metric phased out)



Note: Disposition times are calculated as time between case origination and closure, with time spent in Supreme Court not included.

Number of petitions seeking review, petitions granted, petitions denied, and remands (SBC-3A-D)

	Jan-Jun <u>2020</u>	Jul-Dec <u>2020</u>
Petitions seeking review:	5	13
Petitions granted:	1	1
Petitions denied:	4	10
Remands:	1	1